

Pastoral Team Volunteer

Purpose: To help meet the various needs of others within the church family..

Reports to: Caroline Smith (Leadership Team)

Time commitment: Commitment will vary depending on needs and volunteer capacity.

Key Responsibilities:

- Respond to requests for help, such as providing meals, making visits, giving lifts, or delivering cards and flowers.
- Offer support in one or more of these areas, as able (e.g. joining a meal rota, offering a ride).
- Maintain confidentiality, sharing information only when necessary due to concern or risk.
- Offer to pray with or for the person being served, if appropriate.
- Adhere carefully to dietary requirements and allergy information when providing meals.

Success Looks Like:

- Needs of church family members are met in a timely and compassionate manner.
- Volunteers feel supported and are not overloaded.
- Support is provided in a way that respects confidentiality and individual needs.