



Anna Friend Volunteer

Purpose: To offer spiritual support to older people (and their families/carers), both those living independently and those in cared-for settings, working alongside an Anna Chaplain. This service is for people of all faiths and none.

Reports to: The local Anna Chaplain

Time commitment: Depends on volunteer availability, but ideally, at least a two weekly visit of one hour max.

Key Responsibilities:

- Visit older people referred to Anna Chaplaincy, committing an agreed amount of time.
- Offer one-to-one friendship and spiritual support through listening and being alongside the person.
- Provide support that may be time-limited or include end-of-life care.
- Offer to pray or share communion, or introduce others who can.
- Support care home services run by the Anna Chaplain or the wider church community.
- Volunteers will also need to complete introductory and occasional refresher training from Anna Friends and the Congregational Federation's Safeguarding training.
- Meet with local Anna Chaplains and Friends for informal support on a termly basis.

Success Looks Like:

- Older people and their families/carers receive meaningful spiritual support.
- Volunteers build strong, supportive relationships with those they assist.
- The service effectively reaches people of all faiths and none.